

Please present this entire page at the event



Cowburn.

Event City

Date: 12 October 2013

Time: 11:00

CUSTOMER NO. 29396841

Play Expo 2013 – Weekend Ticket

TRANSACTION NO. 60032423

£ 23.00

plus booking fee

General Admission Ticket Number: 646



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- 1. Always check your tickets on receipt, as mistakes cannot always be rectified later.
- 2. Once you have purchased tickets, they can only be exchanged, refunded or returned in the following circumstances: If we fail to fulfil an order as a result of any negligence, or similar act or omission of our own or in breach of contract the customer will be entitled to a full refund including any booking fee charged. If the event is cancelled, postponed or material changes are made to the Event, namely a change of the venue or the headline act, the original tickets that you have purchased will remain valid for the revised event (except for in the case of cancellation) unless otherwise advised. However, in these circumstances, only the face value of the tickets will be refunded as these are circumstances beyond our control; the booking fee is non-refundable. If the tickets have not been posted out, the shipment fee will also be refunded. There will be no refund for lost, stolen or damaged tickets (save that duplicate tickets may be possible if for seats) or if the venue or Event organiser provides different seats to those specified on the ticket.
- 3. Tickets ordered from Ticketline are only for your personal use and that of your party. We reserve the right to cancel tickets purchased if there is any resale or attempted resale of tickets. The holder of a resold ticket may be refused entry or rejected from the venue
- 4. For certain events there may be a restriction on the maximum number of tickets that may be purchased. In such case, we reserve the right to only offer for sale the maximum number of tickets available and to cancel any orders made that exceed the maximum authorised tickets per customer without notice.

 5. Promoters and Venues always reserve the right to refuse admission to an event and tickets are issued subject to the rules and regulations of the venue. We will therefore not offer refunds to any ticket-holders who may be refused entry.
- The unauthorised use of photographic and recording equipment at venues is usually prohibited.
- 6. The event date and time are subject to change.
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THIS BARCODE IS INVALID ONCE SCANNED

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Unauthorised duplication or sale of this ticket may prevent admittance to the event

FOR QUERIES:

PHONE: 0871 424 0047

EMAIL: customerservices@ticketline.co.uk